The Usability Subteam has a growing list of feature requests that have come to us via referred tickets or during our own review. We are putting a system in place to solicit community feedback and prioritize team efforts.

At the January 2021 Usability meeting we discussed potentially adding a usability sub-section to the ArchivesSpace monthly newsletter (sent out by Jessica Crouch) as a way to solicit community feedback on the usability JIRA tickets. The section would include a list of no more than 3 tickets with a targeted question for each ticket and a recommendation to either "thumbs-up" (vote) or comment on the ticket.

Example:

Question - Do you want the ability to have a warning before creating a duplicate top container? If so, add a "thumbs-up" (vote) or leave a comment on the ticket.

Ticket - ANW-1045: Warning before creating duplicate top containers

Discussion Questions:

Giving feedback

- How often do you give feedback personally? Do you prefer to use JIRA, interact with the users list, etc.?
- What type of technical barriers exist for commenting on tickets?
- Do you comment on tickets?
- Do you know about the voting button? Have you used it?

Gathering feedback

- How often does your team gather community feedback? How do you target it and what avenues do you use?
- How have teams worked together to gather feedback? Can this be improved?
- How do you make sure that you're not replicating previous efforts?
- Do you have other suggestions for gathering community feedback?
- How can prioritization efforts be better aligned with the ASpace development roadmap?